

COMMUNITY POLICY

The SENTIDO PortRoyal Villas & Spa Hotel Management is committed to ensure positive relationship between hotel and the local community. SENTIDO PortRoyal Villas & Spa Hotel values its guests, employees and local community equally and is committed to maintain, develop and update its health and safety policies continuously to ensure that maintains a safe and secure environment for all. Act with integrity in all that we do: Without integrity, the foundations of business and life crumble.

The SENTIDO PortRoyal Villas & Spa Hotel primary goals are as follows:

- To inform the staff, guests, collaborators, suppliers and local community about the environmental advances in the establishment and to submit the future installations or activities extensions projects to sustainability criteria.
- To cooperate with all regulatory authorities, promoting and implementing best practices.
- To support and promote local businesses by choosing locally produced goods and services while ensuring and maintaining the quality, health and safety, reliability of provision, competitive cost and reduce the needless travel and fuel emissions.
- To partnership with local schools and colleges and provide training and employment opportunities.
- To employ local people in its establishments while encouraging local residents to stay within the community rather than seeking employment outside the community 95 % of our employees are from local community.
- To donate equipment such as furniture, electrical appliances or linen that is no longer suitable for use within the hotel to local organizations such as children institutions or elderly people nursing homes.
- To retain its buildings, gardens and surroundings to a high standard, specifically keeping the public beach clean, free of litter and provide a lifeguard to ensure hotel guests and locals safety on the beach.
- To encourage our staff and guests to volunteer for our beach clean-ups (Clean up the Med and other actions linked with our Blue Flag award)
- To promote to our guests places of interest in the destination such as restaurants, markets or craft centers to encourage them to explore the country's cuisine, history, culture and traditions while offering a unique sustainable experience

Our vision is the preservation of the natural environment, the continuation of our Cultural heritage and the conservation of social responsibility. The management and the staffs of SENTIDO PortRoyal Villas & Spa Hotel are dedicated to uphold all the best practices in favor of a better future and a healthy tourism.