

## **Social Policy**

SENTIDO Port Royal Villas & Spa Hotel operates a culture that recognizes responsibilities to society to maintain safety and quality in all our operations. We recognize that the hotel's activities affect many people in the local community. It is our policy to carry out all measures reasonably practicable to seek to meet, exceed or develop all necessary requirements to improve the hotel's impact on society.

### **Achievements:**

- Minimize waste by evaluating operations and ensuring they are as efficient as possible.
- Minimize toxic emissions through the selection and use of its fleet and the source of its power requirement.
- Actively promote recycling both internally and amongst its customers and suppliers.
- Source and promote a product range to minimize the environmental impact of both production and distribution.
- Meet or exceed all the environmental legislation that relates to the Company.
- Use an accredited program to offset the greenhouse gas emissions generated by our activities.
- Glass, cardboard, paper and food waste collected for recycling
- Cooking oil recycled
- Towel usage policy in place to reduce linen consumption
- Low energy bulbs used wherever practicable
- Only essential lighting for Health & Safety reasons left on at night
- Heating regulated throughout hotels by timers
- Energy efficient boilers installed in 4 sites
- We consider environmental best practice in new projects and refurbishment

### **Community:**

Maintain the blue flag which was initially awarded in the year of 2013.

The company will make private donations to various local charities.

We will encourage guests to participate in any social activity e.g. Beach cleaning.

Periodic donations of food and beverages to local charities.

Have an open door policy so members of the local community can enjoy our facilities.

The Hotel will strive to enhance social - environmental awareness and understanding in all employees, suppliers, customers, sub-contractors and the public. Where possible the Company will provide information and assistance to its staff and customers on the environmental issues arising from its products and services.

Sentido Port Royal Villas & Spa Hotel has adopted comprehensive ethics and related policies applicable to its employees that require its business be conducted with honesty and integrity, and in compliance with all applicable laws. Sentido Port Royal Villas & Spa Hotel policies establish clear ethical standards and guidelines for how we do business and establish accountability. All company associates are required to obey the law and comply with specific standards relating to legal obligations, ethics, and business conduct. The Company has clear accountability mechanisms in place to monitor and report on compliance with these directives.